Visit www.frazeecity.com for the City meetings calendar and garbage/recycling pick-up schedule.

Utility Bill Reminder

To ensure your payment is processed quickly and accurately, please include your **full utility account number** on all bank checks or bill pay submissions. When the city implemented a new utility billing software system, account numbers changed slightly. Please double-check and use the updated account number listed on your current bill. This helps us apply your payment to the correct account without delays. Thank you for helping us serve you better!

Example Utility Billing Account Number:

02-00002125-00-8

For convenience, the zeros following the first dash (-) may be omitted: 02-2125-00-8

Understanding Your City Utility Billing Cycle

City utility (water, sewer, garbage & recycling) usage is billed based on a delayed cycle to ensure accurate tracking and processing.

Here's how it works: Utilities used during a given month are measured and processed at the end of the month. The used amount is billed out at the beginning of the next month. Payment is due by the first of the month after the bill is sent, giving you ample time to review and pay.

For example, **July usage** is reflected on the **August bill**, which is **due by September 1**. This cycle helps ensure that you are only billed for what you actually use.

Annual Billing Cycle at a Glance

Utilities Used	Billing Month	Payment Due
January	February	March 1
February	March	April 1
March	April	May 1
April	May	June 1
May	June	July 1
June	July	August 1
July	August	September 1
August	September	October 1
September	October	November 1
October	November	December 1
November	December	January 1
December	January (following year)	February 1

Hydrant Flushing Notice—September



Frazee Public Works will be flushing hydrants throughout the month of September as part of our routine maintenance. This important process helps maintain water quality and system performance by clearing out natural mineral deposits that

build up in the water mains over time.

During this period, you may temporarily notice discolored water or particles coming from your faucets. If this happens, simply run cold water for a few minutes until it clears.

We appreciate your understanding as we work to keep our water system clean and reliable. Thank you for your cooperation!

City Hall Hours Are Changing This September!

To better serve our community, City Hall will be updating its hours starting in September. As part of this change, we'll no be open half-days on Fridays to offer more flexibility and convenience for residents accessing city services.

New Hours



Monday - Thursday: 8:00 AM - 5:00 PM Friday: 8:00 AM - 12:00 PM



* FRAZEE RESCUE *

Frazee Rescue Department Has a New Contact Number!

If you or a household member received care from our dedicated rescue volunteers, please take note of our new phone number for follow-up questions or records requests. You can now reach the Frazee Rescue Department directly at 218-334-6375 or frazee.rescue@frazeecity.com. We're here to support your well-being and ensure you have access to any information you may need following a response call.

Welcome to the Team, Catreena Mahoney!

We're excited to welcome **Catreena Mahoney** as the newest member of our **Frazee City staff!** Catreena joins us as **Deputy City Clerk**, bringing a wealth of professionalism and enthusiasm to her role.

In her position, Catreena will take the lead on several key responsibilities, including utility billing, accounts payable, and providing support to both staff and residents. Her attention to detail and commitment to service make her a great fit for our team. Please join us in giving Catreena a warm Frazee welcome—we're thrilled to have her on board!

For questions about your bill or payment options, please contact 218-334-4991.

